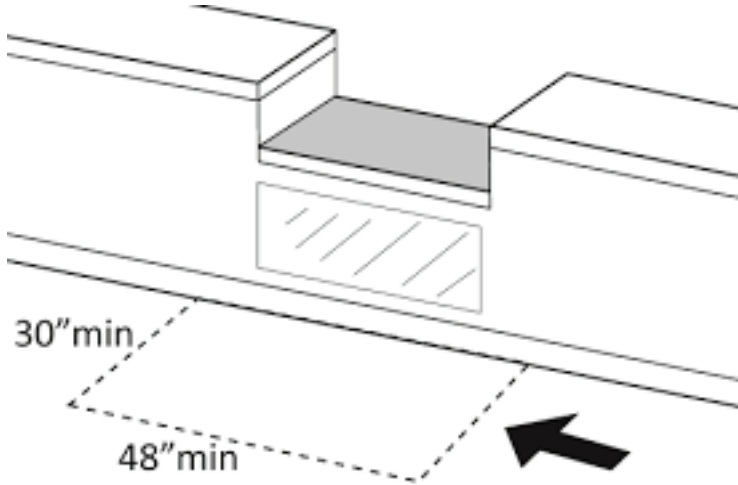


# ACCESSIBILITY DURING A PANDEMIC

Restaurants are adapting to the COVID-19 situation by offering takeout service and curbside pickup. While these services may only be temporary, it is important to keep accessibility in mind providing and positioning pickup/transaction counters. Below are some of the factors to consider.

## ACCESSIBLE COUNTERS

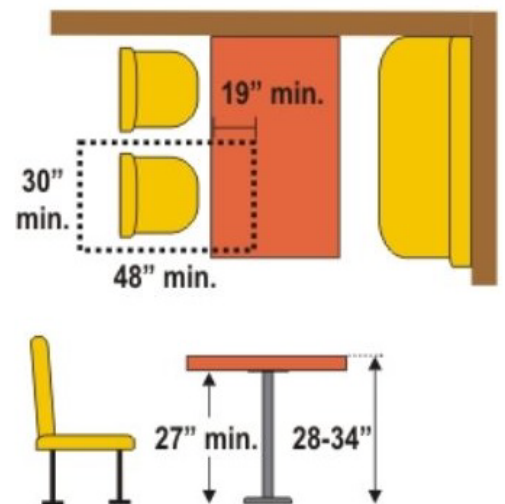


- ✓ The counter shall be on an accessible route from the accessible parking stalls and from the public sidewalk.
- ✓ The counter shall be 34" maximum from the floor to the top of the counter
- ✓ The counter shall allow for a forward or parallel approach. The forward approach must comply with knee and toe clearances and a parallel approach (pictured on the left) only needs a 30"x48" clear floor space that is centered on the counter.

Once restaurants begin to open up again, accessible seating shall continue to be provided in each functional area. Below are some of the factors to consider.

## ACCESSIBLE TABLES

- ✓ Accessible seating shall be on an accessible route that connects to the entrances, restrooms, transaction counters, etc. If screens or partitions are used, they cannot obstruct this route at anytime.
- ✓ Knee and toe clearances as shown in the diagram to the right shall be maintained at all accessible tables. (27" high, 30" wide, 19" deep)



**Certified Access**  
S e r v i c e s

Phone - 619-736-8585

Email - [Tracey@ADAcertified.com](mailto:Tracey@ADAcertified.com)