



THE SOURCE

HR Solutions: If you need help managing all things HR, Heartland is your answer. From an HR support center to business partner reporting, Heartland's Payroll + HR service provides a comprehensive variety of HR tools to help with your business. **Focus on growing your business; leave the payroll processing to us.**

GOVERNMENT AFFAIRS



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BREAKING NEWS

U.S. House Ways and Means releases tax reform legislation

The CRA, along with the National Restaurant Association, will release more details once we have reviewed the bill and determined what it means for our industry. *The New York Times* published an initial summary today.

[FULL STORY](#)

CRA GOVERNMENT AFFAIRS

CRA legislative victories

In 2017, CRA's State Legislative team achieved 20 victories and two defeats, earning a win-loss percentage of 90 percent. The most important result this year was the defeat of a proposal to restrict the ability of employers to hire new employees. We are proud of the fact that one in three Americans got their first job experience in a restaurant.

[SUMMARY OF RESULTS](#)

MORE HEADLINES

PARTNER CONTENT: Two new employment ordinances take effect in SF in 2018

Will California's "sanctuary state" law be overturned?

OPINION: Sugary beverage tax a costly mistake



CRA NEWS



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PARTNER CONTENT

Does your restaurant's web site help or hurt your business?

As a business, you need to have a home online--a central place where visitors can go when they visit you, without distractions. It should be a place where a customer can order from you right there or provide information on how they can get to you when they want to visit. Not having an online space is literally like leaving money on the table.

FIND OUT MORE

MORE HEADLINES

Apply now for NRAEF's Faces of Diversity, Restaurant Neighbor and Hospitality awards

CRA WEB SITE: Pre-order 2018 compliance posters in English and Spanish

MEMBER SPOTLIGHT: Legislators learn about Dunkin' franchisees and paths to opportunity

Monterey's Sardine Factory hosts 100th NRA Restaurant Roundtable of 2017



HEADLINES



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How an ice cream shop invested in training, reduced turnover and solved a labor shortage

Portland-based Salt & Straw, with shops in San Francisco and Los Angeles, has used clever planning to avoid common restaurant pitfalls. “We’ve always, since the very first shop, wanted to be a place where people could get their first job,” says co-owner Casey Milligan. So they focused on extensive training, which resulted in much lower turnover than usual.

[FULL STORY](#)

MORE HEADLINES

Island cuisine and probiotics--potential restaurant trends for 2018

What is the new segment called fast-fine dining?

High demoic acid in crabs, lobsters may affect fishing seasons and seafood supplies



CALENDAR



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NOV 4

CRAF: Southern California ProStart Boot Camp

Collins College of Hospitality Mgmt.
Cal Poly Pomona

NOV 7

**Anaheim: ServSafe Food Protection
Manager Certification**

Ralph Brennan's Jazz Kitchen
Anaheim

NOV 9

**San Ramon: Putting the Kitchen of
the Future to the Test**

PG&E Food Service Technology Center
San Ramon

NOV10-12

Salute to Service Weekend

San Diego Restaurants

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